# Assessment in Online Learning

James Moore jmoore@depaul.edu http://condor.depaul.edu/jmoore/



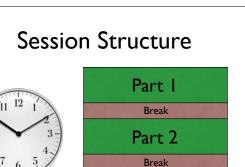
#### Overview

"The move to online learning can be both scary and exhilarating for both teacher and student. Assessment can amplify those emotions. In this blended session, learn good practice, workable examples, and ways to reduce confusion and stress."

#### Agenda

- Introductions
- Context
- Inspirations: Movies, TV, & Games
- Activity
- LMS Tools
- Secure Testing
- General Concepts & Advice
- Rubrics!
- Q & A





Part 3

5

Introductions

• Telephone: +1 (312) 362-5870
• Email: jmoore@depaul.edu
• URL: condor.depaul.edu/jmoore/

#### I Work At DePaul







11

James Moore
Director of Online Learning - College of Business

- 1999: Office of Distance Learning Webmaster
- 2002: Lifelong Learning & Suburban Campuses Web development manager
- 2005: ITD / IDD Instructional technology / instructional design consultant
- 2007: College of Business Director of Online Learning



#### By Night...



MKT595: Internet & Interactive Marketing I I-Week MBA Course Taught entirely online

condor.depaul.edu/jmoore/mkt595/



Practical Internet Marketing 6-Week Certificate Course Taught both online and flipped/hybrid

condor.depaul.edu/jmoore/pim/

#### Social...



moorejames



@dunsurfin



dunsurfin



+JamesMooreDunsurfin



#### Before U.S.A

- Worked for an independently held investment bank in The City
- Worked for one of the "Big" accountancy firms (one that still exists)
- Lived in Israel for two years (working with Jewish and Arab groups)
- ... and numerous other jobs that build experience and character. Or something like that.

15

#### **Your Introductions**

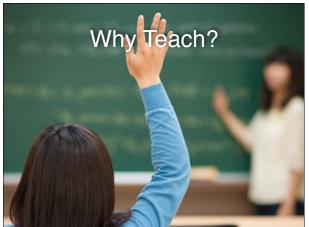


17

There's a set of rules that anything that was in the world when you were born is normal and natural.

Anything invented between when you were 15 and 35 is new and revolutionary and exciting, and you'll probably get a career in it.

Anything invented after you're 35 is against the natural order of things.



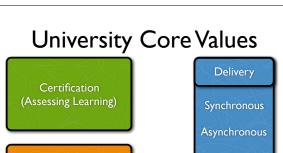


#### To Produce Experts

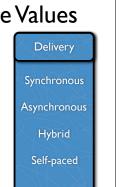
- Lots of factual knowledge
- 2. Mental organization (retrieval and application)
- 3. Meta-cognition ("do I really understand?")

Source: Carl Wieman (2007, September). WHY NOT TRY: A SCIENTIFIC APPROACH TO SCIENCE EDUCATION? Change, 39(5), 9-15.

Retrieved January 20, 2009, from ProQuest Education Journals database. (Document ID: 1364879141).



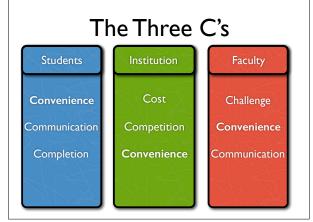
(a place in which learning

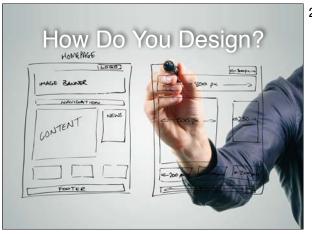




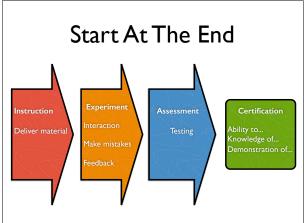












#### Convenience

- The course has a simple trajectory that students follow
- The technology should be either transparent or a natural extension (like using a pen to write)



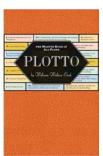
29







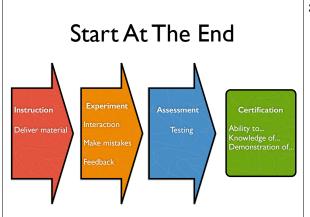
#### 1462 Stories

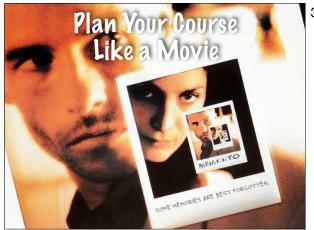


William Wallace Cook (1867-1933)

A murders a stranger, A-4, in a lonely wood where the soil is of a peculiar color, unlike any other soil for miles around. A sulks back home with the mud on his shoes. (467) (1302)







#### Three-Act Structure





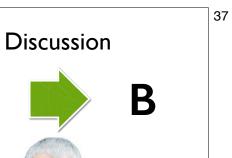


Focus/Setup (Protagonist)

Apprehension (Unexpected)

Resolution (Understanding)

Actions - Reactions - Consequences



### Foundation of Trust



38

#### Rubric

Points	
3	Precise, well-reasoned response.
	Citation of source material (link).
	Supports position with factual information.
2	Offers relevant information.
	Makes note of outside source material.
1	Participates.

Five Points Per Discussion

#### Multimedia (HTML)



41

#### Feedback & Review



"Jane made an excellent point..."

#### Three-Act Structure



Focus

Unexpected (Experiment)

Assessment (Exam / Project)

#### Not Just Discussion Board

#### ---

#### Not Just Discussion Board







(but feedback needs to be within the LMS)







47

#### Project

Project Defined

Materials / Lectures

Exercises / Assignments

Project Due



Week 0

Profile

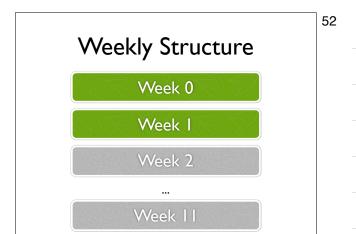
Discussion Introduction

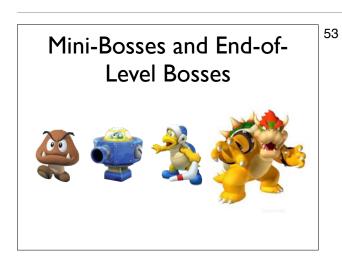
Introductory Video

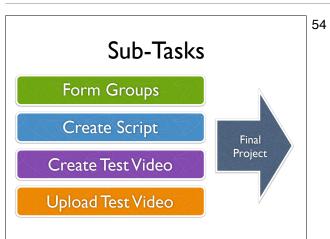
Sample Dropbox

50

Constraints







#### Quizzes

- Points for taking a quiz, not the score
- Retake quiz until happy with score
- Take 6 highest score from 8 exercises



Activity
Turing Test...

59

#### The Ultimate Question

• What question or project truly allows you to assess a student?



#### LMS Quizzes





62

# General Assessment Strategy Provide full feedback and links to resources Ungraded Grade for participation Promote active learning (pre/post test) Allow for failure Mini surveys at every module



#### Mini Survey

- How useful to you were the lecture videos?
- What is your preferred format for the lecture videos?
- ☑ Is there anything that you did not understand?
- ☑ Pid you experience any technical difficulties?
- ☑ Is there anything you want to tell me?
- What was the most useful thing that you learned?
- What was the least useful thing that you learned?
- What didn't you understand?

#### **Testing Options**

- True/False
  Multiple Choice
  Multi-Select
  Long Answer

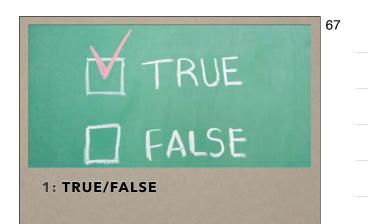
- Short Answer Multi-Short Answer
- Fill in the Blanks
  Matching

- Ordering
  Arithmetic
  Significant Figures
- **Uploads**
- Discussion Board
  Survey

#### What To Use / What Not To Use



66



#### D2L Example

Question 1 (1 point)

This is an example of a True or False question. DesireZLearn can automatically grade these types of questions

True or false? The Kellstadt Graduate School of Business is named for Charles H. Kellstadt, the former chief executive officer and chairman of Sears, Roebuck and Co.

O False

#### True False

- ☑Usually limited to fact recall (low level of cognitive ability) or logic.
- Students more likely answer "true" if they do not know the answer (60 false / 40 true rule).
- Large number of questions needed to provide reliable feedback.
- Keep statements short and simple.
- ☑Use exact language.

- Avoid use of absolutes leasy to prove false).

  Avoid use of negatives (or double negatives).

  One strategy is to create a series of true statements and then convert some to false statements.





#### D2L Example Question 1 (1 point) This is an example of a **Multiple-Choice** question. Desire2Learn can automatically grade these types of questions. You select one correct option only from the choices below. The Driehaus College of Business launched its master of business administration (MBA) program in: O 1912 O 1963 O 2001 Save

#### Multiple Choice

- ✓ Offer the most flexibility in terms of content.
   ✓ Construct questions with a single correct answer.
   ✓ Kefrain from using the choices "all of the above" or "none of the above" (lazy).
   ✓ Avoid negative wording (especially double negatives).
   ✓ When item is controversial, indicate whose opinion is
- sought.

  Mayoid irrelevant cues to correct answer (length,
- grammar).
- Items should test one central idea or concept.

  Present options in alphabetical or logical order.

  Consider randomization of possible answers.





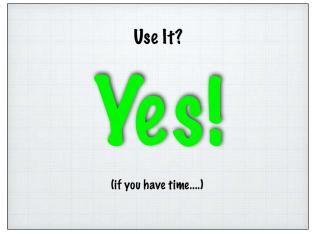
Question 1 (1 point)

Lincoln Park Campus ☐ Loop Campus

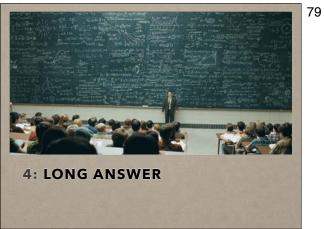
Oak Forest O'Hare

# Multiple Answers ☑A different (harder) form of multiple choice. ☑Items should test one central idea or concept. ☑Multiple answers must be clearly correct.

77







#### D2L Example



80

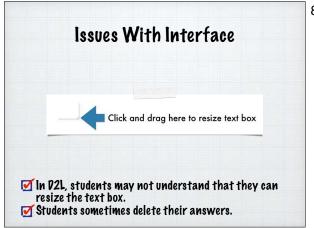
#### Long Answer (Essay)

- Possible to use pre-populate HTML content in answer. Essays measure the student's ability to communicate effectively, not just their understanding of content.

  Easier (quicker) for instructor to create but harder and (more subjective) to grade.
- Be cautious when auto exporting grades.
- Requires model answer to grade effectively.
  Clearly define task, scope, and directions for a "good" answer:

- How long or short an answer is sought?
  Should they show their work?
  Whose opinion do you want (book, lecture, their own)?







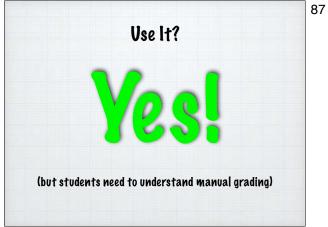
#### D2L Example



86

#### Short Answer

- ☑ Best used for testing fact recall or application of knowledge. ☑ Anticipate alternative spelling and capitalization. ☑ May require manual review.





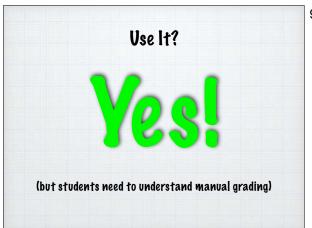
#### D2L Example

Question 1 (1 point)

89

#### Multi-Short Answer

- Best used for testing fact recall or application of knowledge.
- Anticipate alternative spelling and capitalization.
  May require manual review.
  Will take some time to create.





#### D2L Example

Question 1 (1 point)

This is an example of a Fill-In-The-Blank question. DesireZtearn can automatically grade these types of questions. However, your professor may have to manually review your responses for typos or unanticipated spelling in your answer.

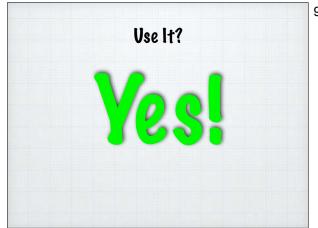
The Driehaus College of Business is accredited by

Accreditation standards challenge post-secondary educators to pursue excellence and continuous improvement throughout their business programs.

Save

#### Fill In The Blank

- ☑ Best used for testing fact recall or application of knowledge. ☑ Anticipate alternative spelling and capitalization. ☑ May require manual review.

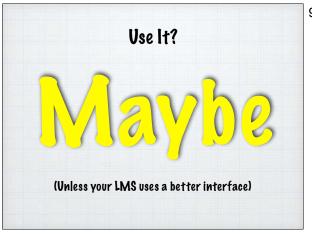


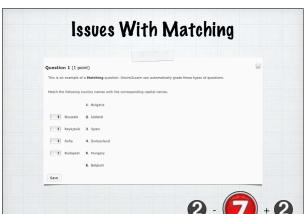
95



Save

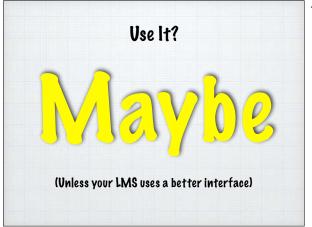
## 98 Matching ■ Best used for testing knowledge level: ■ Term - Definition. ■ Cause - Effect. ■ Problem - Solution. ■ Symbol - Meaning. ■ Keep each matching set short. ■ Arrange responses in alphabetical or logical order. ■ Reusing matching set will reduce guesses. ■ Provide more answers than questions. Indicate basis for matching. Ensure only one correct answer.



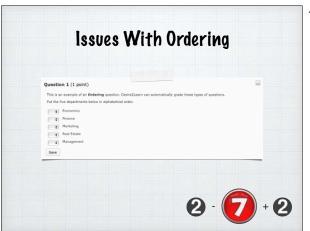


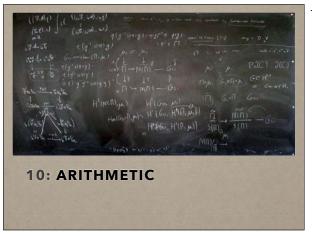






104





#### D2L Example

Question 1 (1 point)

This is an example of an Arithmetic question. The variables in this question are generated randomly. DesireZLearn can automatically grade these types of questions.

If a classroom at DePaul has a length of 380 and a width of 180, what is the area of the floor of that classroom?

Your Answer:

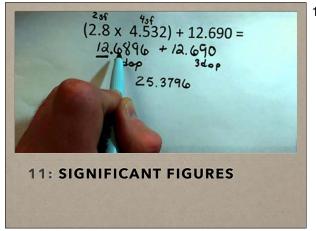
Answer

107

# Arithmetic Personalizes each question for each attempt. Tests correct application of a formula (and correct calculation) Involves considerable time to create appropriate question. Requires validation. Graded automatically. Poes not allow students to show work.





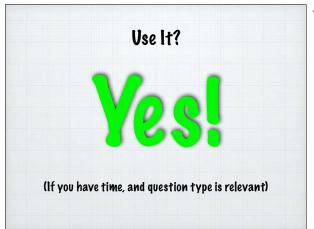


### D2L Example

Question 1 (1 point) If you multiplied (1.12x10^11) by (4.900x10^-11), what would the result be? Please calculate to 3 significant digits. Note: Your answer is assumed to be reduced to the highest power possible. Your Answer:

#### Arithmetic

- Requires students to answer in scientific notation and provide solutions that contain a specified number of significant figures
  Automatically graded.
  Poes not allow students to show work.

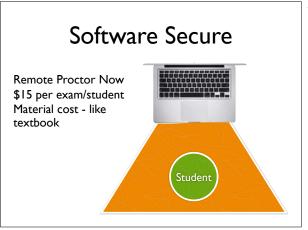


113

#### Secure Testing







#### **Proctored Recording**



Suspicious

#### Remote Proctor Now Timeline

Week	Action Item
Before Course	Information posted in syllabus
Week 1	Exam reminder
Week 3	Practice exam (required)
Week 5	Midterm exam
Week 11	Final exam

117











#### Rubrics as Feedback



Engagement Rubric	

		3 Points	5 Points
Team Leadership	Acceptable communication	Acceptable communication	Professional communication
	Some deadlines met	Most deadines met	Deadines met
		Assignments mostly understood	Understands scope and purpose of assignments
Online Discussion	<ul> <li>Comments are sometimes constructive, with occasional signs of insight.</li> </ul>	Comments mostly insightful & constructive; mostly uses appropriate terminology.	Comments always insightful & constructive; uses appropriate terminology
	<ul> <li>Student does not use appropriate terminology; comments not always relevant to the discussion.</li> </ul>	Occasionally comments are too general or not relevant to the discussion.	Comments balanced between general impressions, opinion     Specific, thoughtful criticisms or contributions
Online Discussion	<ul> <li>Comments not posted in time for others to read and respond.</li> </ul>	Comments may not all be posted in time for others to read and respond	Comments are posted in time for others to read and respond.
		<ul> <li>Responds to questions and comments from others.</li> </ul>	<ul> <li>Responds to questions and comments from others meaningfully.</li> </ul>
	<ul> <li>Clear evidence that some video lectures have been watched.</li> </ul>	Clear evidence that most video lectures have been watched.	Clear evidence that all video lectures have been watched.
	Clear evidence that some assigned materials have been read.	Clear evidence that most assigned materials have been read.	Clear evidence that all assigned materials have been read.     Regularly logs into DZL.
	Sporadically logs into D2L.	Logs into DZL.	
Community	Some participation in the community.     Some enhancement of social media space.	Moderately perticipated in the community.      Moderately enhanced their social media space using video, audio, and images.	<ul> <li>Actively participated in the community via comments on other blogs, tweets, and oting others in their research and writing.</li> </ul>
			Greatly enhanced their social media space using video, audio, and images.

Note: Some elements of rubric is based upon Carnegie Mellon's "Rubric for Assessing Student Participation "(Eberly Center for Teaching Excellence), and "Blogging Rubric" (Cork Institute of Technology).

#### Discussion Rubric

Points	
3	Precise, well-reasoned response. Citation of source material. Supports position with factual information.
2	Offers relevant information. Makes note of outside source material.
1	Participates.
0	• Noise.

**Note:** Rubric is based upon that of the work of Bill Pelz (Journal of Asynchronous Learning Networks, 8(3), My three principles of effective online pedagogy, 2004).

125

#### **Blogging Rubric**

Points	
3	Precise, well-reasoned post. Citation (link) of source material. Supports position with factual information.
2	Offers relevant information. Makes note of outside source material.
1	Participates.
Bonus Points	
+1	Uses relevant images to enhance post.
+1	Uses relevant tags (keywords).
+1	Provides relevant response to blog comments.

128

#### Project Rubric

Content	5 Points	7 Points	10 Points
Content / Information  - Clairly of purpose  - Critical thought  - Use of examples	The central idea is expressed though it may be vague or too broad Some sense of purpose is maintained Some evidence of critical careful thought and analysis and/or insight	Central idea and clarity and purpose are generally evident  Evidence of critical, careful thought and analysis and/ or insight  There are good, relevant supporting examples and evidence	Central idea is well developed and clarity of purpose is exhibited throughout the paper Abundance of evidence of critical, careful thought and analysis and/or insight Evidence and examples are vivid and focus remains tight
Originality  Original thought	Central idea is forced.     Central idea is not original.	<ul> <li>Central idea works, but is not original.</li> </ul>	<ul> <li>Central idea is original and works.</li> </ul>

129

#### Project Rubric

Execution	1 Point	2 Points	3 Points
Structure  Crganization  Flow of thought  Transitions  Format	There is some level of organization, though digressions, ambiguities, insteadness are too many  Difficult to follow Ineffective transitions Rambling format	Paper has a clear organizational structure with some digressions, ambiguities or irrelevances Easily followed Basic transitions Structured format	Paper is logically organized Easily followed Etherbee, smooth and logical transitions Professional format
Grammar/mechanics  • Sentence structure  • Punctuation/mechanics	Uses compound sentences     Too many punctuation and/or mechanical errors	Uses complex sentences     Few punctuation or mechanical errors	Manipulates complex sentences for effect/impact     No punctuation or mechanical errors
Language  • Vocabulary; use of vocabulary  • Tone	Vocabulary is used properly, though sentences may be simple     Integuently uses specific vocabulary cornectly     Witter's tone exhibits some level of audience sensitivity	Vocabulary is varied, specific and appropriate     Frequently uses subject- specific vocabulary cornectly     Withor's tone emerges and is generally appropriate to audience	Vocabulary is sophisticated and correct as are sentences, which vary in structur and length  Uses and manipulates subject-specific vocabulary for effect  Witter's tone is clear, consistent and appropriate for intended audience

**Note:** Rubrics are adapted from University of Colorado's Center for Innovations in Training Technology (CITT) online tutorials.

#### Presentation Rubric

		2 Points	3 Points
Concept Originality	Provides little or no evidence of new thought, inventiveness.	Concept supports design task	Concept effectively addresses the design task
Ability to define problems, explore various possibilities and develop unique solutions	or creativity	Demonstrates some new thought, inventiveness or creativity	. Extends others' approaches in inventive ways
presente a ci develop or again sociation.			Shows significant evidence of originality and inventiveness
Anothetic Quality	Vessis are either too simplistic or cluttered and busy	Visual elements relate to content	Skillful handling of design elements creates unique and effective style
Sensitivity to the principles of design and successful fulfillment of project criteria	Graphic effects fall to support the message and hamper communication of content	Visual design criteris (balance,contrast, proportion, harmony, etc.) expressed	Visual elements and content reinforce each other.
	Graphics are gratuitous	Graphical elements reinforce content and are functional	Design strategy supports message     Overall, an effective and functionally sound design
	Concept falls to support design task		
Presentation	Poor craftsmanship given available technologies.	Acceptable craftsmanship. No obvious easily correctable errors	Clear effort to achieve high production values and to use production
Display of technical skill, ability to follow directions, craftsmanship	For multimedia, no attempt to manipulate timing, flow, transitions, for effect	For multimedia projects, elementary efforts to control timing, flow, transitions.	techniques to enhance product.  • Conferenceinp or presentation may approach professional quality.
	Production errors not addressed	Project fulfills assignment criteria	Project goes beyond assignment orbins
	Project falls to address assignment production criteria		
Professionalism	Multiple instances of inappropriate communication with	Project completed, communications basic but effective	. Effective verbal and written communications, excellent demeanor an
Ability to present work on time, interact with	stakeholders, clients, team members, or professor	Deadines met, but often named	self-presentation
instructor, staff classmates, subject matter experts and other stakeholders in a professional	Substantial number of deadlines missed or project incornsists	Adequately acquires support and resources required to achieve	All project deadlines met
manner	1001pes	goals	<ul> <li>Acquires more than adequate support and resources to required achieve goals</li> </ul>
Sources/Citations	One or more resources not cited	Al resources cited	<ul> <li>Resources well researched and thoroughly and correctly cited</li> </ul>
Depending on the nature of the project, authors may need to correctly cite project sources	Multiple citation errors	Some citation errors or formatting inconsistencies	
Engagement	Lack of focus	Clear delivery	Communicates ideas with enthusiasm and appropriate language
Ability to demonstrate enthusiasm for the subject and capture attention	Message not communicated effectively	Ideas easy to follow	
Digital Literacy	<ul> <li>inappropriate choice of file formats</li> </ul>	Materials successfully delivered in electronic format	. Uses relevant metadata
Ability to communicate through digital formats	Files do not work as intended.		Optimal use of tile formats

130
-----

Q & A

Q	4
J	1

#### Assessment in Online Learning

James Moore jmoore@depaul.edu http://condor.depaul.edu/jmoore/

