The Effects of Learning Management Systems on DePaul Faculty and Student Outcomes

Spring 2010: LL 300 Research Seminar, Kate Johnson

There are TWO parts to this Survey: Demographic Information, and the Community of Inquiry Survey. Please make sure that you have 15-20 minutes to complete the entire survey; it is not possible to save your entries for later.

Part 1: Demographic Information

Please complete the following questions by selecting the appropriate bullet(s) or filling in the blanks.

1. Gender
   - Male
   - Female

2. Age

3. How many completely online courses (if any) have you taken prior to this course?
   - 0
   - 1
   - 2
   - 3
   - 4
   - 5
   - 6
   - 7
   - 8
   - 9
   - 10 or more

4. If you have taken an online course before the current one, what course management system(s) have you used? Please check all that apply:
   - Blackboard
   - Desire 2 Learn
   - Angel
   - Moodle
   - eCollege
   - Other. If Other, please specify
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Part 2: Community of Inquiry Survey

There are 5 sections in this part: teaching presence, social presence, cognitive presence, general satisfaction, and perceptions of the learning management system.

For all five sections, please indicate your level of agreement (Strongly Disagree, Disagree, Agree, or Strongly Agree) with the presented statements by clicking on the appropriate bullet. Please complete other questions by filling in the blanks.

The following statements relate to your perceptions of teaching presence - the design of this course and your instructor's facilitation of discussion and direct instruction within it. Please indicate your agreement or disagreement with each statement. There are 13 questions in this section.

5. The instructor clearly communicated important course topics.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

6. The instructor clearly communicated important course goals.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

7. The instructor provided clear instructions on how to participate in course learning activities.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

8. The instructor clearly communicated important due dates/time frames for learning activities.
9. The instructor was helpful in identifying areas of agreement and disagreement on course topics that helped me to learn.

10. The instructor was helpful in guiding the class towards understanding course topics in a way that helped me clarify my thinking.

11. The instructor helped to keep course participants engaged and participating in productive dialogue.

12. The instructor helped keep the course participants on task in a way that helped me to learn.

13. Instructor actions reinforced the development of a sense of community among course participants.
<table>
<thead>
<tr>
<th>Statement</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>The instructor encouraged course participants to explore new concepts in this course.</td>
<td>Strongly Disagree, Disagree, Neutral, Agree, Strongly Agree</td>
</tr>
<tr>
<td>The instructor helped to focus discussion on relevant issues in a way that helped me to learn.</td>
<td>Strongly Disagree, Disagree, Neutral, Agree, Strongly Agree</td>
</tr>
<tr>
<td>The instructor provided feedback that helped me understand my strengths and weaknesses relative to the course's goals and objectives.</td>
<td>Strongly Disagree, Disagree, Neutral, Agree, Strongly Agree</td>
</tr>
<tr>
<td>The instructor provided feedback in a timely fashion.</td>
<td>Strongly Disagree, Disagree, Neutral, Agree, Strongly Agree</td>
</tr>
</tbody>
</table>

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The following statements refer to your perceptions of **social presence** -- the degree to which you feel socially and emotionally connected with other students and the instructor -- in this course. Please indicate your agreement or disagreement with each statement. There are 9 questions in this section.
18 Getting to know other course participants gave me a sense of belonging in the course.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

19 I was able to form distinct impressions of some course participants.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

20 Online or web-based communication is an excellent medium for social interaction.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

21 I felt comfortable conversing through the online medium.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

22 I felt comfortable participating in the course discussions.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

23 I felt comfortable interacting with other course participants.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree
I felt comfortable disagreeing with other course participants while still maintaining a sense of trust.

I felt that my point of view was acknowledged by other course participants.

Online discussions help me to develop a sense of collaboration.

Problems posed increased my interest in course issues.

Course activities piqued my curiosity.

The following statements relate to your perceptions of cognitive presence – the extent to which you were able to develop a good understanding of course topics. Please indicate your agreement or disagreement with each statement. There are 12 questions in this section.
29 I felt motivated to explore content related questions.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

30 I utilized a variety of information sources to explore problems posed in this course.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

31 Brainstorming and finding relevant information helped me resolve content related questions.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

32 Online discussions were valuable in helping me appreciate different perspectives.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

33 Combining new information helped me answer questions raised in course activities.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

34 Learning activities helped me construct explanations/solutions.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
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These questions are concerned with your general satisfaction with this course. There are 3 questions in this section.
39 Overall, I am satisfied with this course.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

40 I learned a great deal in this course.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

41 Overall, I am satisfied with the instructor.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

42 Overall, I am satisfied with the course management system that was used to host this online course.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

43 The tools in this course management system made it easy to communicate with others in the class.
   - Strongly Disagree
   - Disagree
   - Neutral

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The last questions in the survey are concerned with the Course Management System used in this course (e.g., Blackboard or Desire2Learn). There are 7 questions in this section.
44. Once I got used to it, it was easy to find what I needed in this course management system.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

45. The course management system was easy to use.
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

46. I read all of the online elements of the course that I was assigned every week (online readings, discussions, assignments, etc.).
   - Strongly Disagree
   - Disagree
   - Neutral
   - Agree
   - Strongly Agree

47. What do you like about this course management system?

48. What do you dislike about this course management system?

49. Additional comments (Optional)

SUBMIT