Disability and Employment Questionnaire
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Please read and respond to each question. If you have any questions or need assistance, please ask a member of our research team. We are here to help.

Remember you have the right to skip any questions or stop taking the questionnaire at any time without any consequences.

Remember your name will not appear on this questionnaire and the responses you provide will remain confidential.

The following questions are about your background.

1. What is your age? __________

2. Are you... (check one)? _____ Male
   _____ Female

3. Are you... (check one)? _____ Caucasian/White
   _____ African-American/Black
   _____ Latino/Hispanic
   _____ Asian
   _____ Native Hawaiian/Pacific Islander
   _____ Native American/American Indian
   _____ Multi/Biracial...please describe____________________
   _____ Other...please describe __________________________

4. Were you born in the United States? ____ Yes  ____ No (If YES, go to question 5)

   If NO, what country were you born in?______________
   How long have you lived in the United States? ___________

5. Are you... (check one)? _____ Married/Partnered
   _____ Single
   _____ Divorced
   _____ Separated
   _____ Widowed
   _____ Other...please describe __________________________

6. Who do you live with (check all that apply)?
   _____ On my own  ____ In a nursing home or residential center
   _____ With my spouse/partner  _____ Other...please describe
   _____ With my children
   _____ With friends or roommates
   _____ With a personal assistant
   _____ With family members (for example, mother, aunt)
7. How many children do you have? _____ (If you have no children, go to question 8)
   How many of your children live with you? _____

8. What is the highest grade in school or college that you completed? _____

9. What is the highest degree that you have received (check one)?
   _____ I do not have a diploma, certificate, or degree
   _____ High School Diploma/GED
   _____ Certificate from a training program
       (for example, culinary, cosmetology, computer)
   _____ Associates Degree
   _____ Bachelors Degree
   _____ Masters Degree
   _____ Doctorate Degree
   _____ Other…please describe______________________________________________

10. Did you receive special education classes/services while in school? ____ Yes ___ No

11. Did you receive transitions services from your high school? ____ Yes ____ No

12. What is your disability? ________________________________________________

13. At what age, did you become disabled? _____

14. Have you ever worked for money? _____ Yes ____ No (If NO, go to question 16)

15. For the last three jobs you have held, provide the following information (starting with your most recent job):

<table>
<thead>
<tr>
<th>What was your title or responsibilities?</th>
<th>How long were you employed at this job?</th>
<th>How did you find out about this job?</th>
<th>Why did you leave this job?</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Was this work: Part time □ Full time □</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Was this work: Part time □ Full time □</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Was this work: Part time □ Full time □</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
16. Right now, are you...(check one)?

_____ employed full-time
_____ employed part-time
_____ unemployed
_____ in school
_____ in a job training program

17. If you are unemployed, have you been looking for work?

_____ Yes  ____ No  (If No, go to question 18)

If you are looking for work, how long have you been looking? __________

18. How do you support yourself financially? What are your main sources of income (check all that apply)?

_____ I have a job
_____ I receive SSI (Supplemental Security Income)
_____ I receive SSDI (Social Security Disability Insurance)
_____ I receive TANF (Temporary Assistance for Needy Families)
_____ My family provides financial support
_____ Other…please describe __________________________

19. About how much money do you earn per month from work? ________________

20. About how much money do you receive per month from government assistance programs? ________________

21. Which forms of transportation do you use the most when working or looking for work (check all that apply)?

_____ I have my own car
_____ I get transportation from members of my family
_____ I get transportation from my friends
_____ I rely on CTA buses and trains
_____ I rely on RTA (Paratransit) buses
_____ I rely on taxis
_____ Other…please describe __________________________
The following questions are about your experiences with employment. For each question, indicate your level of personal concern by circling only one of the numbers. There are no right or wrong answers.

<table>
<thead>
<tr>
<th>I am never concerned</th>
<th>I am sometimes concerned</th>
<th>I am often concerned</th>
<th>I am always concerned</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>

1. How concerned are you about knowing where to look for work (for example, looking in newspapers, calling employment agencies, attending job fairs)?
   - 0
   - 1
   - 2
   - 3

2. How concerned are you about completing job applications?
   - 0
   - 1
   - 2
   - 3

3. How concerned are you about your performance during job interviews?
   - 0
   - 1
   - 2
   - 3

4. How concerned are you about your level of education when you are looking for work?
   - 0
   - 1
   - 2
   - 3

5. How concerned are you about your age when you are looking for work?
   - 0
   - 1
   - 2
   - 3

6. How concerned are you about your lack of job experiences when you are looking for work?
   - 0
   - 1
   - 2
   - 3

7. How concerned are you about your job skills (for example, computer skills, typing skills) when you are looking for work?
   - 0
   - 1
   - 2
   - 3
<table>
<thead>
<tr>
<th>I am never concerned</th>
<th>I am sometimes concerned</th>
<th>I am often concerned</th>
<th>I am always concerned</th>
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<tbody>
<tr>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
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</table>

8. How concerned are you about knowing how to use the internet when looking for jobs?

0 1 2 3

9. How concerned are you about knowing how to use the internet when applying for jobs?

0 1 2 3

10. How concerned are you about your disability affecting your performance at work?

0 1 2 3

11. How concerned are you about the physical accessibility of your home impacting your ability to look for work? ability to get to work!

0 1 2 3 0 1 2 3

IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX

12. How concerned are you about the job site being physically accessible when you are looking for work? working?

0 1 2 3 0 1 2 3

IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX

13. How concerned are you about the availability of sign language interpreters when you are looking for work? working?

0 1 2 3 0 1 2 3

IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX
14. How concerned are you about written materials being available in alternate format (for example, Braille, large print) when you are looking for work? working?
   0 1 2 3 0 1 2 3

IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX □

15. How concerned are you about assistive technology/devices (for example, computer, TTY, Braille reader) when you are looking for work? working?
   0 1 2 3 0 1 2 3

IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX □

16. How concerned are you about asking for a reasonable accommodation (for example, a job coach, flexible time, work from home) when you are looking for work? working?
   0 1 2 3 0 1 2 3

17. How concerned are you about having a personal assistant when you are looking for work? working?
   0 1 2 3 0 1 2 3

IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX □

18. How concerned are you about transportation when you are looking for work? working?
   0 1 2 3 0 1 2 3

19. How concerned are you about childcare when you are looking for work? working?
   0 1 2 3 0 1 2 3

IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX □
<table>
<thead>
<tr>
<th>I am never concerned</th>
<th>I am sometimes concerned</th>
<th>I am often concerned</th>
<th>I am always concerned</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>

20. How concerned are you about experiencing discrimination from employers because of your disability?

0 1 2 3

21. How concerned are you about experiencing discrimination from employers because of your ethnic/racial background?

0 1 2 3

22. How concerned are you about understanding the English language when you are looking for work? working?

0 1 2 3 0 1 2 3

23. How concerned are you about speaking the English language when you are looking for work? working?

0 1 2 3 0 1 2 3

24. How concerned are you about reading the English language when you are looking for work? working?

0 1 2 3 0 1 2 3

25. How concerned are you about writing the English language when you are looking for work? working?

0 1 2 3 0 1 2 3

26. How concerned are you about losing medical benefits when you are looking for work? working?

0 1 2 3 0 1 2 3
<table>
<thead>
<tr>
<th>I am never concerned</th>
<th>I am sometimes concerned</th>
<th>I am often concerned</th>
<th>I am always concerned</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>

27. How concerned are your family members about you losing medical benefits when you are looking for work? working?

   0 1 2 3 0 1 2 3

IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX

28. How concerned are you about reductions or loss of your cash benefits (for example, SSI, SSDI, or TANF) when you are looking for work? working?

   0 1 2 3 0 1 2 3

IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX

29. How concerned are your family members about reductions or loss of your cash benefits (for example, SSI, SSDI, or TANF) when you are looking for work? working?

   0 1 2 3 0 1 2 3

IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX

30. How concerned are you about the current economy when you are looking for work?

   0 1 2 3

31. How concerned are you about the amount of emotional support you get from your family when you are looking for work? working?

   0 1 2 3 0 1 2 3

IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX

32. How concerned are you about your level of personal motivation when you are looking for work?

   0 1 2 3
The following questions are about programs that you may have used to help prepare you for work or help you find work.

1. Have you ever used services from an agency or organization to help you prepare for work or help you find work (for example, ORS, DORS, Calor, El Valor, Lighthouse, Jewish Vocational Services)?

   _____ No  (If NO, go to item 1 on page 16)

   _____ Yes  (If YES, list the agencies or organizations that have helped you to prepare for work or helped you find work and go to page 12)

   1. ________________________________
   2. ________________________________
   3. ________________________________
   4. ________________________________
   5. ________________________________
   6. ________________________________
   7. ________________________________
   8. ________________________________
   9. ________________________________
   10. ________________________________
For each question, we are asking you to think about your experiences with employment programs.

What types of services have you received from employment organizations or agencies (such as ORS, DORS, Calor, Valor, Lighthouse, Jewish Vocational Services)? Check all that apply to you.

_____ An evaluation, testing, or assessment
_____ A high school transition plan
_____ Education (trade school, college)
_____ Job training
_____ Job placement
_____ Job club support group
_____ Job coach
_____ Transportation services
_____ Personal assistant services
_____ Home modification services
_____ Assistive devices (for example, a wheelchair, computer)
_____ Other...please describe ________________________________

For the services that you checked above, list any positive experiences that you had (for example, getting a job, having your home modified, getting hand controls).

____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________
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____________________________________________________________________________
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____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________

12
Please indicate your response by circling one of the numbers. Remember, there are no right or wrong answers, and the information that you provide will remain confidential.

<table>
<thead>
<tr>
<th>Never a problem (0)</th>
<th>Sometimes a problem (1)</th>
<th>Often a problem (2)</th>
<th>Always a problem (3)</th>
</tr>
</thead>
</table>

1. To what extent have you had problems **scheduling** appointments with your employment (or VR) counselor.
   - 0
   - 1
   - 2
   - 3

2. To what extent have you had problems **making it** to your appointments with your employment (or VR) counselor.
   - 0
   - 1
   - 2
   - 3

3. To what extent have you had problems with transportation when you were scheduled to see your employment (or VR) counselor.
   - 0
   - 1
   - 2
   - 3

4. To what extent have you had problems returning telephone calls to your employment (or VR) counselor.
   - 0
   - 1
   - 2
   - 3

5. To what extent have you had problems following through with tasks that were discussed with your employment (or VR) counselor (for example, calling an employer, completing a job application, searching the internet for jobs).
   - 0
   - 1
   - 2
   - 3

6. To what extent have you had problems with employment (or VR) counselors who are uninformed or lack knowledge about services.
   - 0
   - 1
   - 2
   - 3
<table>
<thead>
<tr>
<th>Problem</th>
<th>Never a problem</th>
<th>Sometimes a problem</th>
<th>Often a problem</th>
<th>Always a problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>7. To what extent have you had problems with being assigned too many employment (or VR) counselors.</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>8. To what extent have you had problems with employment (or VR) counselors who do not return your telephone calls.</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>9. To what extent have you had problems with employment (or VR) counselors who do not understand your disability.</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>10. To what extent has it been a problem to have employment (or VR) counselors who are not disabled.</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>11. To what extent have you had problems with employment (or VR) counselors who do not speak your language.</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>12. To what extent has it been a problem to have employment (or VR) counselors who are not of your racial/ethnic background.</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>13. To what extent have you had problems with employment (or VR) counselors who do not follow through with goals that were discussed.</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>
14. To what extent have you had problems with employment (or VR) counselors who have work goals that are different from your work goals.

<table>
<thead>
<tr>
<th>Never a problem</th>
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<th>Often a problem</th>
<th>Always a problem</th>
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<tbody>
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</table>

15. To what extent have you had problems with being placed in jobs that do not pay well.  
IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX  ☐

<table>
<thead>
<tr>
<th>Never a problem</th>
<th>Sometimes a problem</th>
<th>Often a problem</th>
<th>Always a problem</th>
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</thead>
<tbody>
<tr>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
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</table>

16. To what extent have you had problems with being placed in jobs that are short-term (or temporary).
IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX  ☐

<table>
<thead>
<tr>
<th>Never a problem</th>
<th>Sometimes a problem</th>
<th>Often a problem</th>
<th>Always a problem</th>
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</thead>
<tbody>
<tr>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
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</table>

17. To what extent have you had problems with being placed in jobs that are below your skills and abilities.
IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX  ☐

<table>
<thead>
<tr>
<th>Never a problem</th>
<th>Sometimes a problem</th>
<th>Often a problem</th>
<th>Always a problem</th>
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<tbody>
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<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
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18. To what extent have you had problems with being placed in jobs that are above your skills and abilities.
IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX  ☐

<table>
<thead>
<tr>
<th>Never a problem</th>
<th>Sometimes a problem</th>
<th>Often a problem</th>
<th>Always a problem</th>
</tr>
</thead>
<tbody>
<tr>
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<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>
The following questions are about your experiences with the Ticket to Work program.

1. Have you ever received a SSI or SSDI check on a monthly basis?
   _____ Yes
   _____ No

2. Have you received a ticket from the Ticket to Work Program?
   _____ Yes  Below is a picture of the ticket:
   _____ No

   ![Ticket to Work and Self-Sufficiency](image)

   If you answered yes to this question, please continue answering the remaining questions.

   If you answered no to this question, please turn to page 19 and read our thank you note.
3. Did you read the materials that came with the ticket from the Ticket to Work program?

_____ Yes
_____ No

4. How well did you understand the materials that came with the ticket from the Ticket to Work program?

<table>
<thead>
<tr>
<th>I did not understand them</th>
<th>I understood them a little</th>
<th>I understood most of them</th>
<th>I understood all of them</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>

5. If you speak mostly Spanish, were the materials that came with the ticket from the Ticket to Work program available in Spanish?

IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX ☐

_____ Yes
_____ No

6. Did you call the telephone number that came with the ticket from the Ticket to Work program? Dialing this telephone number would have connected you to Maximus.

_____ Yes
_____ No

If yes, what happened next?

____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________

7. Did you receive information about Employment Networks (ENs)?

_____ Yes
_____ No

8. Did you call an Employment Network (EN)?

_____ Yes
_____ No
9. Did you develop a work plan with an Employment Network (EN)?
   _____ Yes
   _____ No

10. Were you placed in a job by an Employment Network (EN)?
    _____ Yes
    _____ No

11. Did you talk with a Benefits Planner (a person who reviewed your benefits if you were
to use the ticket)?
    _____ Yes
    _____ No

12. How satisfied were (are) you with the Ticket to Work program? Circle one.
    I am not satisfied
    I am a little satisfied
    I am satisfied
    I am very satisfied
    1  2  3  4

13. How satisfied were (are) you with the Employment Networks (EN)? Circle one.
    IF THIS QUESTION DOES NOT APPLY TO YOU, CHECK THIS BOX  □
    I am not satisfied
    I am a little satisfied
    I am satisfied
    I am very satisfied
    1  2  3  4

14. In your own words, please describe how the Ticket to Work program works.

____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________


THANK YOU!

Thank you for taking the time to complete this questionnaire. Your responses will be combined with the responses of others, and we hope to use this information to improve employment services for people with disabilities.